VTech understands that a child’s needs and abilities change as they grow and with that in mind we develop our toys to teach and entertain at just the right level...

**Pre-School**
Interactive toys to develop their imagination and encourage language development

**I want...**
...to get ready for school by starting to learn the alphabet and counting
...my learning to be as fun, easy and exciting as can be
...to show my creativity with drawing and music so my whole brain develops

**I need...**
...challenging activities that can keep pace with my growing mind
...intelligent technology that adapts to my level of learning
...National Curriculum based content to support what I’m learning at school

**vtech Baby**
Toys that will stimulate their interest in different textures, sounds and colours

**Birth-36 months**
...responding to colours, sounds and textures
...understanding cause and effect
...learning to touch, reach, grasp, sit-up, crawl and toddle

**3-6 years**

**4-10 years**

To learn more about this and other VTech® products, visit www.vtechuk.com
INTRODUCTION

Kidizoom® Smart Watch is a great wearable gadget for children! Not only will this watch show you the time, you can take photos, shoot video and record your voice. Wake up to the alarm, use the timer and stop watch and play the 3 built-in games!

FEATURES

PRODUCT LAYOUT AND BUTTONS

![Product layout and buttons diagram]
Master Power Switch

When the switch is set to 0, the battery will be disconnected and the watch will not function. Move the switch to 1 to enable the watch.

Note: When the master power switch is in the off position, the time will need to be set again once turned back on. It’s not necessary to switch it off when it’s in regular use.

Shutter Button

Press this button to launch the camera and to take photos.

Home Button

When the screen is off, press this button to wake up the watch and see the time.

This button can also be used to enter the home menu, or to go back to the previous submenu.

When the clock is displayed, hold this button down for a second to turn the display off.

Touch Screen

Press the icons on screen to interact with activities and settings.

Micro USB

Connect to the computer with the included micro USB cable to transfer files to a computer and to charge the watch.

INCLUDED IN THIS PACKAGE

- 1 Kidizoom® Smart Watch (with built-in Li-ion polymer battery*)
- 1 micro USB cable
- 1 User’s Manual

WARNING: All packing materials, such as tape, plastic sheets, packaging locks and tags are not part of this toy, and should be discarded for your child’s safety.

The battery in this product must not be disposed of with household waste. This battery is recyclable, please follow your local recycling regulations.

The toy is only to be connected to Class II equipment bearing the following symbol.

NOTE: Please keep user’s manual as it contains important information.

* Battery is not replaceable.
## PRODUCT SPECIFICATION

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Display</td>
<td>1.41&quot; sensitive colour touch screen</td>
</tr>
<tr>
<td>Photo Resolution</td>
<td>640 X 480 (0.3 MP)</td>
</tr>
<tr>
<td>Video Resolution</td>
<td>320 X 240 pixel or 160 X 120 pixel @15 fps</td>
</tr>
<tr>
<td>Video Length limit per file</td>
<td>60 seconds</td>
</tr>
<tr>
<td>Focus Range</td>
<td>1.5 feet - ∞</td>
</tr>
<tr>
<td>Internal Memory</td>
<td>128 MB built-in memory (shared with program data, actual memory available for user storage will be less)</td>
</tr>
<tr>
<td>Storage capacity</td>
<td>Photos: approx. 900 - 1000</td>
</tr>
<tr>
<td></td>
<td>Videos: approx. 6 minutes at 320 x 240 pixels, approx. 15 minutes at 160 X 120 pixels</td>
</tr>
<tr>
<td></td>
<td><strong>Note</strong>: The above amounts are approximations, the actual amount depends on the shooting environments. The video length limit is 1 minute per file.</td>
</tr>
<tr>
<td>File Format</td>
<td>Photos: Standard Baseline JPEG</td>
</tr>
<tr>
<td></td>
<td>Video: AVI (Motion JPEG)</td>
</tr>
<tr>
<td>Connectivity</td>
<td>Micro USB 2.0 cable (included) for connection with computer</td>
</tr>
<tr>
<td>Battery</td>
<td>Li-ion Polymer battery (battery is not replaceable)</td>
</tr>
<tr>
<td>Optimum Operating and Charging Temperature</td>
<td>0 - 40°C</td>
</tr>
</tbody>
</table>

**Important Note:**
- Do not place the watch under running water.
- Do not submerge. Not suitable for showering, bathing and swimming.
- Keep the rubber cover of the micro USB port tightly closed when it's not in use.
GETTING STARTED

When you use the watch for the first time, you will need to turn the battery on. Locate the master power switch on the back of the watch, then move it to the 1 position.

When the watch is switched off, it will not be possible to charge the watch or play any activities.

Note: It’s not necessary to switch off the battery when it’s in regular use.

The watch may come with a small amount of charge, but we recommend a full charge before playing. A full charge will take around 3 hours.

BATTERY RECHARGING

Note: Adult operation needed.

Connect the watch to a computer with the included micro USB cable to charge the battery.

- Make sure the master power switch is turned on before recharging.
- Pull up the rubber cover of the micro USB port at the side of your watch.
- Insert the micro USB cable (small end) into the micro USB port on the watch.
- Insert the larger end of the micro USB cable into a USB port on the computer. A USB port is usually marked with this symbol.
- Once the connection is successful, you will see the battery recharging symbol displayed on the watch screen.
- Check charging progress regularly throughout the process.
- When the battery is fully charged, a message will be displayed on the screen for a while, then the screen will turn off. Disconnect the watch from the computer.

Note: It will take approximately 3 hours to fully charge the battery. The actual charging time depends on the power supply, the remaining charge and the ambient temperature of the charging environment. The optimum ambient temperature is 0°C - 40°C (32°F - 104°F). If your watch needs longer than 3 hours to fully charge, please try charging from a different USB power source.

BATTERY LIFE

The time the battery lasts between charges depends on play. Like other electronic devices, more frequent usage will mean the battery will drain more quickly. Some activities will be more demanding on the battery, such as photo and video taking.
Battery time for reference

<table>
<thead>
<tr>
<th>Condition</th>
<th>Battery Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low Usage</td>
<td>2 weeks</td>
</tr>
<tr>
<td>Typical Usage</td>
<td>2-3 days</td>
</tr>
<tr>
<td>Heavy Usage</td>
<td>1 day</td>
</tr>
</tbody>
</table>

**Note:** The above battery time is based on the assumption that the screen is turned off when not in use.

**Battery Maintenance**

- Give the battery a regular charge to keep it at optimum performance, even when the watch isn't in use. For example, charge the watch a charge at least every 6 months.
- Move the master power switch to 0, when the watch isn't in use for an extended period of time. Move it to 1 before charging the battery.

**BATTERY NOTICE**

Misuse of batteries can lead to them bursting, causing a fire or chemical burns. Please read the below precautions:

- Do not disassemble.
- Do not crush and do not expose the battery to any shock or force such as hammering, dropping or stepping on it.
- Do not short circuit.
- Do not expose to high temperatures or place near a heat source. Do not leave in direct sunlight for any length of time.
- Do not dispose of in fire.
- Do not handle damaged or leaking batteries.
- Keep the battery out of the reach of children.
- Keep the battery dry.
- Examine the battery charging cord periodically for conditions that may result in the risk of fire, electric shock, or injury to persons (such as damage to the output cord, housing, or other parts) and that, in an event of such conditions, the battery charging cord should not be used until properly repaired or replaced.
- If you find the time between charges is considerably shortened with no change in usage, the battery could be nearing the end of its life.
Please dispose of the used battery as described in this manual. The battery life varies from battery to battery depending on storage, operating conditions and environment.

**Disposal of the battery and product**

The crossed-out wheelie bin symbols on products and batteries, or on their respective packaging, indicates they must not be disposed of in domestic waste as they contain substances that can be damaging to the environment and human health.

The chemical symbols Hg, Cd or Pb, where marked, indicate that the battery contains more than the specified value of mercury (Hg), cadmium (Cd) or lead (Pb) set out in Battery Directive (2006/66/EC).

The solid bar indicates that the product was placed on the market after 13th August, 2005.

Help protect the environment by disposing of your product or batteries responsibly.

For more information, please visit:

www.recycle-more.co.uk
www.recyclenow.com

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**TO BEGIN USING KIDIZOOM® SMART WATCH**

Make sure the master power switch is in the on position and charge the battery before starting.

**Note:** It’s not necessary to switch off the battery when it’s in regular use.

Press the home button or shutter button to wake the watch up.

When turning the watch on for the first time, you will need to set the date and time.

Swipe up and down over the day, month, year, hours and minutes to change the current date and time. Tap the when you’re done.

When the clock is displayed on screen, press the home button to go to the home menu. Press the shutter button to take photos and videos.
Note:
- If the battery level is too low and cannot keep the clock running, you will need to enter the time and date again after recharging.
- When the battery level is low, only the clock display function is available. We recommend recharging the battery as soon as possible before further use.

AUTOMATIC SCREEN OFF
To preserve battery life, the screen will automatically shut off after a short period of time when in clock mode.
Note: The auto screen off time can be set in Settings / Advanced / Auto Screen Off. Please refer to the Settings section in this manual.
In other activities, it will return to clock mode automatically if there is no input for 1 minute. When in camera mode, it will auto exit after 3 minutes. When in slideshow, the auto exit time is 15 minutes.
If you have a timer running, it will return to the timer screen instead of watch mode. The watch will not shut off automatically when the timer is running.

BATTERY STATUS
The remaining battery capacity will be displayed on the main menu screen. When the battery level is low, only the clock display function is available. It is recommended to recharge the battery before further use.
When the battery level is too low, the watch will not turn on until it is charged.

CONNECT TO A COMPUTER FOR FILE TRANSFER
You can connect Kidizoom® Smart Watch to a PC or Mac computer using the included micro USB cable. Once connected, you can transfer files between the watch and computer. Please follow the following steps to make the connection.
- Pull up the rubber cover of the micro USB port on the side of your watch.
- Insert the micro USB cable (small end) into the micro USB port on the watch.
- Insert the larger end of the micro USB cable into a USB port on the computer. A USB port is usually marked with this symbol 🠕.
• You will see a removable drive called VTech 1557, please use this to transfer files to and from the watch. There is another removable drive called VT SYSTEM, which is for storage of system data.

**Note**: Once the watch is connected to your computer, do not disconnect the watch whilst files are uploading or downloading. After you have finished, remove the watch by following the steps to safely remove hardware from your computer. You can then physically unplug the watch from the computer.

To avoid any potential damage to your **Kidizoom® Smart Watch**, ensure the micro USB rubber cover is fully covering the micro USB port of the watch when it is not connected to the cable.

**To back up photo or video files taken by Kidizoom® Smart Watch:**
• Locate and open the DCIM folder in the removable drive VTech 1557.
• Your photo and video files will be placed in a subfolder. Drag and drop the files to a location on your computer to back them up.

**To back up voice files recorded by Kidizoom® Smart Watch:**
• Locate and open the VOICE folder in the removable drive VTech 1557.
• Drag and drop the recorded voice files to a location on your computer for back up.

**To transfer photo or video files to Kidizoom® Smart Watch:**
• Select the photo or video files you would like to upload from your computer first.
• Locate and open the DOWNLOAD folder in the removable drive VTech 1557, drag and drop the photo files into the PHOTO subfolder, or VIDEO subfolder for video files.

**Note**: Do not transfer photo or video files created by other cameras to **Kidizoom® Smart Watch**, as these file formats may not be compatible.

**SYSTEM REQUIREMENTS FOR COMPUTER CONNECTION:**
Microsoft® Windows® XP, Windows Vista®, Windows® 7 or Windows® 8 Operating Systems or Macintosh Computer with Mac OS X version 10.6, 10.7, 10.8 or 10.9.

**ACTIVITIES**

**Clock Display 🕒**
When the home button is pressed, the clock will be displayed.
Tap the centre of the screen to switch the clock face between analogue and digital.

Swipe left or right on the screen to see more clock faces.

Press the home button  to display the home menu for selecting other activities.

Press the shutter button  to enter camera mode.

**Hints:** Swipe down from the top of the clock screen to get to the timer. Swipe up from the bottom of the clock display screen to go to the stopwatch screen. For more details of the timer and stopwatch, please refer to pages 15 and 16.

**Note:** Hold the home button  for approximately 1 second to turn the screen off.

**Camera**

Press the shutter button  to enter camera mode.

You can also switch to video mode here.

- Press the shutter button  or shutter icon on screen to take a photo.
- Tap the mode icon on screen  to change to video mode.
- Tap the magic icon on screen  to preview with a photo effect, then press the left or right arrow icons or swipe the screen to go through different photo effects.
- Tap the playback icon on screen  to view the taken photos or videos.

Photos will show on screen for 2 seconds. Press the shutter button  or tap the screen to exit playback and return to camera mode.

**Video**

Tap the mode icon on screen  in camera mode at any time to go to video mode. The time limit per video file is 1 minute.

- Press the shutter button  or record icon on screen  to start recording. While recording, press the shutter button  again or the stop icon on screen  to stop.
- Tap the mode icon on screen  to change to camera mode.
- Tap the magic icon on screen  to preview with a video effect, then press the left or right arrow icons or swipe the screen to go through different video effects.
• Tap the playback icon on screen Video to view videos. When you finish recording a video, the playback will be shown.
• Tap the play icon on screen to play the last recorded video.
• Tap the rubbish bin on screen Bin to display the delete menu.

**Home Menu**
Press the home button Home to display the home menu. There are 8 different activities to choose from.

1. Alarm
2. Playback
3. Voice Recorder
4. Games
5. Timer
6. Stopwatch
7. Clock face
8. Settings

• Tap the icon to enter this activity.
• Swipe left or right to scroll through the menu pages.

To change the menu layout to large icons, go to Settings/Menu Layout.

**1. Alarm**
You can set an alarm, choosing from a selection of alarm tones and animations. You can also record your own voice to use as an alarm.

• Tap the time or alarm icon to modify the alarm time.
• Tap the bell icon on screen Bell to toggle the alarm on or off.

To change the alarm time:

• Select the hour and minute by swiping up or down on the hours, minutes or AM/PM. (AM/PM only applicable to 12-hour clock.)
• Tap the tone icon on screen Tone to display the alarm tone selection menu. There are 10 built-in alarms, swipe left or right to preview the different tones and animations. Tap to confirm the selection. One option is a voice recorder for making your own alarm. Tap the record icon on screen Record to start recording a
short voice, tap the stop icon on screen to stop while recording or it will stop automatically after 3 seconds. Tap the play icon on screen to play the recorded voice.

Once you've chosen your alarm, tap the tick icon to confirm.

**Note**: If the battery runs completely exhausted, the alarm will need to be set again.

### 2. Playback

Here you can browse the captured photos or play the recorded videos.

- The latest file will be shown first, tap the arrow icons or swipe the screen to see the previous or next file.
- Tap the slideshow icon to view the photos in slideshow.
- Tap the play icon on screen to play the video.
- Tap the rubbish bin on screen to display the delete menu.

**Note**: To delete all photos and videos, press the down button on screen and then follow the instructions to continue.

While playing a video, tap the fast rewind/fast forward icon on screen to toggle the fast rewind/forward function at 2X, 4X and 1X speed.

### 3. Voice Recorder

Here you can record your own voice for up to 60 seconds per file and apply some fun voice changing effects on the recorded voice.

Tap the record icon on screen to start the voice recording. While recording, tap the stop icon on screen to stop.

Swipe the screen to see the previous or next file. Tap the magic icon on screen to display the voice effects screen.

There are 5 built-in voice effects. On the voice effect screen, tap the left or right icon on screen to preview the different voice effects. Tap the save as icon to save the voice with the selected voice effect as a separate voice file. To exit the voice effects screen, tap the magic icon again or press the home button.

To delete the voice, tap the rubbish bin icon on screen and tap to confirm.
4. Games

There are 3 built-in games in Kidizoom® Smart Watch. Super Detective, Rotating Puzzle and Finger Dance.

Swipe the screen to see the game icons, then tap one to play.

A. Super Detective

You need a good memory to become a super detective! Remember the face you see on the screen. On the next screen you'll see a few different faces, can you spot the original face?

B. Rotating Puzzle

A picture will be shown on the screen, then a part of it will rotate! Rotate the piece to make the original photo as quickly as you can!

C. Finger Dance

Listen to the music and look out for the circles around the music notes. When they appear, tap the music note icon!

5. Timer

Set a countdown timer here.

- Tap the play icon on screen to start the timer immediately.
- Tap the style icon or swipe the screen left or right to change the timer style. There are 5 different timers for you to try out.
- Tap the time to enter the timer settings. Swipe up or down on the minutes and seconds to change the time. Once set, tap to confirm.
- While the timer is running, tap to pause the timing, tap it again to resume. Tap to stop the timing and reset the timer.

6. Stopwatch

Access the stopwatch here.

- Tap the play icon on screen to start the stopwatch.
- Tap the style icon or swipe the screen left or right to change the stopwatch style. There are 5 fun stopwatch styles to select!
- While the stopwatch is running, tap to pause the timing, tap it again to resume. Tap to stop the timing and reset the stopwatch to zero.
7. Clock face 🕒
Here you can choose your favourite clock displays. There are 25 different analogue clock faces and 24 digital clock faces. The colour of some clock faces can also be changed.
- Tap the analogue or digital clock button to display the clock face selection screen.
- Tap the left or right icon or swipe the screen left or right to look at the different clock faces.
- If there is a colour icon on screen, tap it to toggle different colour schemes for that clock face.
- When finished, tap ✅ to confirm the selection.

8. Settings 🍷
In settings, swipe left or right on the screen to scroll through different setting items. Here you can adjust the following items:

(A) Volume 🎧
- Tap + to increase the volume.
- Tap - to decrease the volume.

(B) Brightness 🌞
- Tap + to increase the LCD brightness.
- Tap - to decrease the LCD brightness.

(C) Date 🗓
- Tap the set icon to enter the date setup screen.
- On the date setup screen, swipe up or down on the day, month and year to scroll through the options.
- Tap the date format icon on screen to change the date format (DD/MM/YYYY or MM/DD/YYYY).
Once selected, tap ✅ to confirm.

(D) Time 🕒
- Tap the set button to enter the time setup screen.
- On the time setup screen, Swipe up or down on the hours, minutes, or AM/PM to scroll through the options. (AM/PM are only applicable in 12-hour time format.)
- Tap the time format icon on screen to change the time format (12-hour time or 24-hour time).
Once selected, tap ✅ to confirm.
(E) Menu layout
- Tap the set icon to enter the menu layout setup screen.
- Tap the left or right arrow icon on screen to change the colour scheme of menu.
- Tap or to select a menu layout option.

(F) Advanced settings

(i) Memory
Here you can see the free memory left or choose to format the memory. Follow the instructions on screen if you would like to format the memory.

Note: Format will erase all data in the memory, including all taken photos, videos, voice files.

(ii) Image Display
As the saved photos and videos are in 4:3 ratio, here you can select 2 options for displaying the image in the preview screen and playback screen:

Fit Image: Image displayed to actual scale with the left and right side of the image unseen.

Fit Screen: Image scaled to fit the screen, whole image displayed, but not to actual scale.

(iii) Video Resolution
There are 2 options here:

160 X 120: The video size is smaller and you can record and save more videos.

320 X 240: The video quality is better, takes up more memory so less videos can be recorded and saved.

(iv) Auto Screen Off
Here you can set the time for auto screen off.

There are 5 options: 5 seconds, 10 seconds, 1 minute, 3 minutes and disable to turn it off.

(The auto screen off will be disabled after selecting this option. The clock will always be displayed, but the screen will become dim if there is no input for 10 seconds in clock display mode).

Tips: If the auto screen off time is set to one of the longer times, the battery consumption will increase and the time the battery lasts will become shorter.
(v) Indoor Light Frequency
Here you can set the A.C. power frequency according to the region you’re in when travelling. If it is not set correctly, you may find some flickering on the camera/video’s preview screen and the captured photos and videos when you are in an indoor environment.

(vi) Language
Here you can change the language on your Kidizoom® Smart Watch.

Care & Maintenance
1. Keep the rubber cover of the micro USB port closed tightly while it is not in use in order to prevent dust or water from getting into the micro USB port.
2. Keep the watch clean by wiping it with a slightly damp cloth.
3. Keep the watch out of direct sunlight and away from any direct heat source.
4. Do not drop the watch on a hard surface and do not expose it to moisture or immerse it in water.
5. Keep the lens clean. If you found the pictures taken are blurry, it could be because there is dust or dirt on the lens. You can clean the lens by:
   - Blowing on the lens.
   - Gently wiping the lens with a dry cloth.

WARNING
A very small percentage of the public, due to an existing condition, may experience epileptic seizures or momentary loss of consciousness when viewing certain types of flashing colours or patterns.

While Kidizoom® Smart Watch does not contribute to any additional risks, we do recommend that parents supervise their children while they play games. If your child experiences dizziness, altered vision, disorientation, or convulsions, discontinue use immediately and consult your doctor. Please note that focusing on at close range and handling a Kidizoom® Smart Watch as a game controller for a prolonged period of time may cause fatigue or discomfort. We recommend that children take a 15-minute break for every hour of play.
## TROUBLESHOOTING

Go through this section if you experience difficulty in operating Kidizoom® Smart Watch.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The watch has stopped working</td>
<td>1. Turn the master power switch off for a few minutes.</td>
</tr>
<tr>
<td></td>
<td>2. Turn the master power switch on again and then press the home button to turn it on. It should now work properly.</td>
</tr>
<tr>
<td></td>
<td>3. If it doesn't work, try to recharge the battery and try again.</td>
</tr>
<tr>
<td></td>
<td>(Refer to the battery recharging section for details)</td>
</tr>
<tr>
<td>Screen display is abnormal</td>
<td>1. Turn the master power switch off for a few minutes.</td>
</tr>
<tr>
<td></td>
<td>2. Turn the master power switch on again and then press the home button to turn it on. The screen display should be normal again.</td>
</tr>
<tr>
<td>Image taken is not clear</td>
<td>1. Make sure the lighting conditions of the shooting environment are good.</td>
</tr>
<tr>
<td></td>
<td>2. Check to see if the camera lens is clean. If you find some dust or dirt on it, please see the steps to clean the lens in Care and Maintenance.</td>
</tr>
<tr>
<td>Cannot connect to computer</td>
<td>• Check the connections on the USB cable between the watch and the computer and review the appropriate connection procedures in this manual.</td>
</tr>
<tr>
<td></td>
<td>• Turn the master power switch off for a few minutes. Turn the master power switch on and connect to the computer again.</td>
</tr>
<tr>
<td>Can’t view the downloaded video or photo files</td>
<td>Check if the downloaded files are in the correct directory in the Kidizoom® Smart Watch. Photos should be put in the DOWNLOAD/PHOTO folder, videos should be put in the DOWNLOAD/VIDEO folder in Kidizoom® Smart Watch when it is connected to a computer.</td>
</tr>
<tr>
<td></td>
<td>Kidizoom® Smart Watch only supports the below formats:</td>
</tr>
<tr>
<td></td>
<td>Photos in Standard Baseline JPEG and Videos in AVI (Motion JPEG) created by Kidizoom® Smart Watch.</td>
</tr>
</tbody>
</table>
If the problem persists, please call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK), and a service representative will be happy to help you.

KIDIZOOM® SMART WATCH FREQUENTLY ASKED QUESTIONS

Question 1:
I have bought a KIDIZOOM® SMART WATCH, but it will not work with my PC, my PC is looking for a driver. I have searched the internet and cannot find a VTech® KIDIZOOM® SMART WATCH driver. What can I do?

Answer:
There is no separate driver needed for the KIDIZOOM® SMART WATCH. It uses a standard USB mass storage device driver. Such a driver comes standard on all Windows® operating systems starting with Windows® 2000 Service Pack 3 (including Windows® XP, Vista and upwards) and Mac OS® 9.0 or above. If your computer meets these OS requirements and is still looking for a driver, please contact your PC manufacturer for further assistance. For earlier operating systems that do not support mass storage, a system upgrade or mass storage device driver may be available. Again, please check with your PC manufacturer.

Question 2:
What is the ISO value (light sensitivity) of the KIDIZOOM® SMART WATCH?

Answer:
The KIDIZOOM® SMART WATCH uses an auto-ISO value. It auto adjusts the exposure time and light sensitivity depending on the lighting environment.

Question 3:
My KIDIZOOM® SMART WATCH cannot be turned on.

Answer:
Please make sure the master power switch is on and the battery is charged.

Question 4:
Why are my pictures sometimes grainy and fuzzy? Is there anything I can do to improve the picture quality?

Answer:
In a poorly lit environment, the frame rate (shutter speed) drops to allow for a longer exposure time. The downside of this is that any movement in the frame, or of the hand holding the camera, can result in greater...
blur. Furthermore, the camera sensor will soften the edges in low light to counteract the darkness by reducing the image noise. This too can sometimes result in a blurred picture. Try to improve the lighting to get better results.

**Question 5:**
Why are the videos grainy and fuzzy when viewing on the computer screen?

**Answer:**
Please check if the video player of your computer is set to display the actual resolution and scale of your videos. Viewing the videos on an enlarged screen will result in a poor display quality.

Also, you can set the video resolution of Kidizoom Smart Watch to 320 X 240. The video quality of this option would be better than the option of 160 X 120.

**Question 6:**
Can you delete a group of pictures at one time, or do they have to be deleted one at a time on the camera?

**Answer:**
If you connect Kidizoom® Smart Watch to your computer and access it as an external drive, you can select multiple pictures to delete at any one time.

**Question 7:**
If you accidentally delete the pictures by reformatting, is there any way to get them back?

**Answer:**
Unfortunately, if you delete the pictures by formatting the internal storage memory, there’s no way to retrieve them. There is third party software that can help recover deleted data from storage, but we do not recommend using this.

**Question 8:**
I am trying to transfer my pictures to my computer. I connected per the instructions (connecting the micro USB cable to the watch and computer) and the new drive appears. However, no pictures are automatically downloading. Is there something I need to do at start up to get the pictures downloaded and saved?

**Answer:**
The picture transfer operation does not start by itself. After you have connected the micro USB cable to your computer and the drive appears ready, you can open the drive, look under the folder DCIM and you
should find the images you captured with the **Kidizoom® Smart Watch**. Moreover, if you wish to download images to be viewed on **Kidizoom® Smart Watch**, you can do so by moving the JPEG image files into the folder **DOWNLOAD/PHOTO**.

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**CAUTION**

*How to take out the battery for disposal*

**Note:** The below steps must be carried out by an adult and with care.

1. Ensure the master power switch is set to the 0 position.

2. Loosen the four screws on the back of the watch using a cross-head screwdriver, then remove the back.

3. Locate the positive red wire and the negative black wire that connect the battery to the watch.

4. Pull out the battery pack until both the positive and negative wires are detached from the product.
Note: Do not cut the wires simultaneously with scissors, pointed objects or any other electrical conductors.

5. After the battery has been taken out, make sure it is handled and disposed of properly.

Important note:
- Do not pierce the battery pack with any sharp objects.
- Do not allow any wires left attached to the battery to touch each other.
- Do not touch ends of wires attached to the battery with any other electrical conductors.
- Do not expose the battery to direct sunlight or high temperatures.
- Do not handle a damaged Li-ion polymer battery.

IMPORTANT NOTE:
Creating and developing VTech® products is accompanied by a responsibility that we take very seriously. We make every effort to ensure the accuracy of the information, which forms the value of our products. However, errors sometimes can occur. It is important for you to know that we stand behind our products and encourage you to call our Consumer Services Department on 01235 546810 (from UK) or +44 1235 546810 (outside UK) with any problems and/or suggestions that you might have. A service representative will be happy to help you.

CLASS 1 LED PRODUCT
PRODUCT WARRANTY

Thank you for choosing this quality product from VTech. We hope it will bring many hours of entertainment, imaginative play and learning.

1. The product detailed above is covered by a one year warranty from the date of purchase, against any defects in materials or workmanship.

2. The product may be returned to the place of purchase. Alternatively the product can be returned to VTech Electronics Europe plc (see address below), with proof of purchase, without proof of purchase no replacement will be provided.

3. VTech Electronics Europe plc will examine the product and if it is found to be defective due to faulty materials or workmanship, will replace the product at their discretion.

4. If the product covered by this warranty is damaged due to misuse, modification or unauthorised repair, or because of faulty batteries, battery discharge or incorrect electrical connections, then this warranty becomes void.

5. This warranty is personal to the original purchaser and is not transferable.

6. Breakages to the LCD screen are not covered by the warranty.

7. Returns to VTech Electronics Europe plc should include a cheque or postal order for £1.50 towards the cost of return postage and packaging.

8. Products returned to VTech Electronics Europe plc, should be addressed as follows and packed carefully to avoid damage in transit (Please do not include batteries or adaptor).

   Please include details of the fault together with your name and address.

VTech Electronics Europe plc, c/o Tablogix Limited, 200 Milton Park, Abingdon, Oxon OX14 4TA

THIS WARRANTY IS OFFERED AS AN EXTRA BENEFIT AND DOES NOT AFFECT CONSUMERS’ STATUTORY RIGHTS.

This warranty is valid for the UK and Eire only. For products purchased outside the UK and Eire, please contact your local distributor or place of purchase.